

PRIVACY POLICY FOR COMPLIANCE DOCUMENTATION SUBMISSIONS

STEIN

Stein is committed to protecting the privacy and confidentiality of personal information collected through its website. This Privacy Policy outlines how Stein collects, uses, stores, and discloses personal information submitted in relation to shower screen compliance with Queensland and Northern Territory glazing regulations.

1. Purpose of Collection

Personal information is collected solely for the purpose of verifying compliance with relevant state and territory glazing legislation, including, but not limited to, the Queensland Form 15 Compliance Certificate and Northern Territory Glazing Compliance documentation. The information enables Stein to maintain appropriate legal records and ensure its products are installed in accordance with applicable standards.

2. Information Collected

The types of information collected may include:

- Full name of the submitter
- Contact information, including email address and/or phone number
- Installation address
- Proof of purchase (e.g. tax invoice or receipt)
- Relevant compliance documentation (e.g. Form 15 or equivalent certification)

3. Use of Information

Personal information collected through this process will be used strictly for:

- Verification of product purchase and installation
- Compliance with state and territory glazing certification requirements
- Record keeping in accordance with legal, compliance, and warranty obligations

4. Disclosure of Information

Personal information will not be disclosed to third parties except:

- Where required or authorised by law
- To regulatory authorities or certifying bodies for the purpose of demonstrating compliance
- To contracted service providers engaged by Stein solely to manage compliance data on Stein's behalf, provided such providers are bound by appropriate confidentiality and privacy obligations

5. Data Security and Retention

All information submitted is stored in a secure environment, with technical and organisational safeguards in place to protect against unauthorised access, alteration, or disclosure.

Personal information will be retained only for as long as necessary to meet compliance verification requirements and legal record-keeping obligations.

6. Access and Correction

Individuals have the right to request access to their personal information held by Stein and to request correction of any inaccurate, incomplete, or outdated information, in accordance with applicable privacy legislation.

Requests may be directed to: compliance@steinau.com.au

7. Policy Updates

This Privacy Policy may be updated from time to time to reflect changes in regulatory requirements or internal practices. The current version of the policy will be made available on Stein's website.

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